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Lookup Safety Recalls & Service Campaigns by VIN

Please scroll down to see any applicable but not yet completed Safety Recalls or Service Campaigns for your vehicle. Recent visits to your dealer for recall or campaign completions may not be reflected for several days.

This information was last updated on March 4, 2017

Results for VIN: JTMBK31V676013163

2007 Toyota RAV4

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Special Service Campaign G0Y – Remedy Notice Certain 2006 – 2008 Model Year RAV4 Center No.2 Exhaust Pipe Sub-Assembly (Muffler)

Status

Remedy Available

Description

Toyota has received reports that certain 2006 through 2008 Model Year RAV4 vehicles (equipped with a V6 (2GR) engine) operated in specific cold climate areas where high amounts of road salt are used ("Cold Climate States") may exhibit more-than-normal corrosion to the vehicle's Center No.2 Exhaust Pipe sub-assembly (muffler). Toyota investigated these reports and determined that this condition may lead to rust perforation in the muffler. This condition is unrelated to and separate from normal surface rust which is commonly found on metallic surfaces after some years of use and/or exposure to the environment. The following states and the District of Columbia are covered by this campaign and will be known as the "Cold Climate States" under this campaign. CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI, and WV.

Remedy

Any authorized Toyota dealer will inspect the condition of the covered vehicle's muffler. Depending upon the results of the inspection, Toyota will perform one of the following remedies at NO CHARGE to the owner. -If it is determined that there is no rust perforation in the vehicle's muffler, the dealer will install an Insulator Cover over the muffler. -If it is determined that there is rust perforation in the vehicle's muffler, the dealer will replace the muffler with a newly designed one.

Campaign Date

January 19, 2017

Dealer Reference ID

G0Y

Contact Us**Lexus Customer Assistance Center****1-800-255-3987**

Contact Lexus

Update Ownership Information (Register/Login Lexus Drivers)

Toyota Customer Experience Center**1-800-331-4331**

Contact Toyota

Update Ownership Information

Scion Customer Experience**1-866-707-2466**

Contact Scion

Update Ownership Information

Outside Continental U.S.**Saipan***Atkins Kroll***1-670-234-5911****Hawaii***Service***1-888-272-5515**

Guam**1-671-646-1886****Toyota de Puerto Rico***Including Virgin Islands & St. Thomas***1-877-855-8377****American Samoa***ASCO Motors***(+685) 20800****Toyota Mexico****01-800-7-TOYOTA****01-800-786-9682****Safety Recall Newsroom****Campaign Definitions**

Campaigns conducted by Toyota can be Safety Recall Campaigns, Special Service Campaigns and/or Limited Service Campaigns.

If you have completed a Campaign, but are experiencing concerns with your vehicle, please contact your local Toyota, Lexus, or Scion dealer for an inspection. Should you require additional assistance, please refer to the Contact Us section at the bottom of this page.

Safety Recall Campaign

In accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, when Toyota, Lexus, or Scion has determined that either a defect which relates to motor vehicle safety or a noncompliance with a Federal Motor Vehicle Safety Standard exists in your vehicle, a Safety Recall Campaign is launched. The specified inspection and/or repair will be performed at no charge to the vehicle owner.

Special Service Campaign

A Special Service Campaign is the Toyota, Lexus, or Scion owner notification program to inform customers about specific product or technical issues for which inspection and/or repair is being offered without an expiration date. These issues are typically customer satisfaction initiatives. The described service will be performed at no charge to the vehicle owner.

Limited Service Campaign

Limited Service Campaigns are programs to inform customers about a product or technical issue for which inspection and/or repair is being offered for a specified period. Toyota requests that customers take advantage of this service prior to an expiration date. The described inspection and/or repair will be performed at no charge to the vehicle owner provided the Limited Service Campaign has not expired.

U.S. Safety Recalls - NHTSA Website**Foreign Safety Recalls - NHTSA Website**

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